

# Summary of feedback to Southampton City Council's Consultation regarding potential deregistration of three residential homes – residents

## 1. Introduction

This is a summary of the responses from residents living in three learning disability residential homes to the two options outlined in the consultation.

The two options were:

- The home remaining as a residential home
- The home becoming a supported living home

## 2. The consultation feedback overall

A completed feedback form was received from all 15 residents currently living in the three residential homes, although not all questions were answered by everyone.

Five people were supportive of the homes becoming supported living homes, zero people preferred them to remain as residential homes and ten people didn't express a preference as they were unsure.

## 3. Themes

The main themes which emerged were:

- Many residents were unable to understand some or all of the questions being asked. In all such cases, they were supported by either an advocate or Dimensions key worker but were unable to understand due to the nature of the learning disability or stage of dementia.
- Most of the forms were therefore completed by advocates or the Dimensions key worker. They nonetheless attempted to obtain feedback directly from the residents wherever possible and to record this on the feedback forms.
- Where advocates or Dimensions key workers expressed a preference on behalf of the resident, they did so on the basis of their knowledge of other existing supported living properties and the needs of the resident for example:

*“Having experience of supporting living services, we feel that it would be a positive move to supported living.”*

## Full Responses

The following are the full anonymised responses to the questions in the feedback form:

<b>1.</b>	<b>Have you spoken to the Southampton City Council social worker?</b>
Yes	13
No	1
Unsure	1

<b>2.</b>	<b>Did someone talk to you about what you need to stay safe and well?</b>
Yes	14
No	0
Unsure	1

<b>3.</b>	<b>Did someone talk to you about the differences between residential care and supported living?</b>
Yes	11
No	0
Unsure	2

<b>4.</b>	<b>Did someone talk to you about any concerns or worries and how they could be managed?</b>
Yes	11
No	1
Unsure	2

<b>5.</b>	<b>Were you able to say what is important to you, so that it could be put in your care and support plan?</b>
Yes	9
No	2
Unsure	3

<b>6.</b>	<b>Have you spoken to an advocate and did you tell them what you think about the changes?</b>
Yes	5
No	6
Unsure	4

<b>7.</b>	<b>Have you been supported by Dimensions during the consultation? For example did they support you to look at other supported living houses and how people are supported?</b>
Yes	5
No	9
Unsure	1

<b>8.</b>	<b>Were your views about the other houses and support recorded?</b>
Yes	0
No	4
Unsure	9

<b>9.</b>	<b>Was the information given to you easy to understand?</b>
Yes	5
No	7
Unsure	3

<b>10.</b>	<b>Have we listened to you?</b>
Yes	7
No	0
Unsure	8

<b>11.</b>	<b>Is there anything else you would like to tell us?</b>
<p>Many residents were unable to understand some / all of the questions being asked. In all such cases, residents were supported by either an advocate or key worker but were unable to understand due to the nature of the learning disability or stage of dementia.</p>	

<b>12. Which would you prefer?</b>	
Your home to stay as residential care	0/15 (0%)
Your home to be supported living	5/15 (25%)
I am unsure	10/15 (75%)